

# CERTIFICATE

Management system as per  
**ISO/IEC 20000-1 : 2018**

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**Birlasoft Limited**  
**Plot No. 35 & 36, Rajiv Gandhi Infotech Park, Phase 1, MIDC, Hinjawadi**  
**411057 Pune**  
**India**

**with the locations according to the annex**

operates a management system in accordance with the requirements of ISO/IEC 20000-1:2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue**

Certificate Registration No. 44 736 212914  
Audit Report No. 3531 3108

Valid from 2022-04-21  
Valid until 2025-04-20  
Initial certification 2022



Certification Body  
at TÜV NORD CERT GmbH

Essen, 2022-04-21

# ANNEX

to Certificate Registration No. 44 736 212914  
ISO/IEC 20000-1 : 2018

## Birlasoft Limited

Plot No. 35 & 36, Rajiv Gandhi Infotech Park, Phase 1, MIDC, Hinjawadi  
411057 Pune  
India

Certificate Reg.-No.	Location	Scope
44 736 212914-001	Birlasoft Limited Assotech Business Cresterra Tower 3, Plot No 22, Sector 135 Noida-Greater Noida Express 201301 Uttar Pradesh India	The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue
44 736 212914-002	Birlasoft Limited Building A, Plot No. EL-207/1 MIDC, TTC Industrial Area, 400 710 Mahape Navi Mumbai India	The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue
44 736 212914-003	Birlasoft Limited Cedar Block, 4th and 5th Floor Kundalahalli Village KR Puram Hobli, Whitefield, Bengaluru Karnataka, 560 066 Bangalore India	The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue

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to Certificate Registration No. 44 736 212914  
ISO/IEC 20000-1 : 2018

Certificate Reg.-No.	Location	Scope
44 736 212914-004	Birlasoft Limited Prince Infocity II, 8th Floor A – Wing, No:283/4 Rajiv Gandhi Salai (OMR) Kandanchavadi 600096 Chennai India	The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue
44 736 212914-005	Birlasoft Limited Level 15 & 16 Tower 2.1 / TSI Business Parks Waverock Project Nanakramguda Village, Hyderabad 500008 Telangana India	The Service Management System of Birlasoft Limited supporting the provision of services: Software implementation, rollout upgrade support, migration, testing (QA), transition, maintenance and production support with enabling functions business excellence, facility & logistic management (admin), IT, HR, procurement and marketing & sales for internal and external customers from Pune, Noida, Mumbai, Bengaluru, Chennai and Hyderabad in accordance with the service catalogue

- End of the List -



Certification Body  
at TÜV NORD CERT GmbH

Essen, 2022-04-21

TÜV NORD CERT GmbH

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