



ProVue Monitoring for JD Edwards EnterpriseOne

ProVue is a comprehensive, flexible, single-pane solution for monitoring Oracle's JD Edwards EnterpriseOne. Designed to bring power and simplicity to monitoring your ERP landscape, ProVue lets you go beyond monitoring just the operating system and network-level metrics by diving deeper into the inner workings of JD Edwards EnterpriseOne.

Overview

Hosted and managed by Birlasoft on Oracle Cloud Infrastructure (OCI), ProVue monitors JD Edwards EnterpriseOne kernel metrics, universal batch engine (UBE) performance, Java virtual machine (JVM) performance, end-user behavior metrics, log files, and server metrics in real-time. ProVue uses these metrics to provide flexible and customizable alerts and dashboards, helping you take a more proactive approach towards JD Edwards EnterpriseOne system monitoring and enabling a better experience for your users. By leveraging OCI's state-of-the-art computing resources and features, ProVue customers are assured of top-notch performance and 24/7 access to the ProVue web portal.

ORACLE
Validated Integration
JD Edwards EnterpriseOne

An Oracle Validated Integration certification provides customers with confidence that our integration with an JD Edwards Enterprise One is functionally sound and performs as designed. This helps customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to our integrated offering.

Benefits



Reduced Incident Resolution Time

With all essential and related information provided on a single pane of glass, and the ability to traverse multiple servers and hundreds of log files almost instantaneously, a CNC administrator can quickly solve the problem.



Proactive Monitoring with Real-Time Alerts

Reduce unexpected downtime by identifying and resolving issues before they impact the business with continuous monitoring and customizable alerts



Avoid Incident Avalanches

Discover previously unknown or undetected issues and resolve them before it snowballs into a more significant issue.



Data-Driven Planning

Historical and real-time data points are stored, which helps in making an informed decision when planning for a JDE server expansion, migration, or upgrade



Detailed User Insights

Real-time end-user behavior analytics and Real User Metrics (RUM) help determine usage patterns, peak loads, most used applications, and historical sessions. Go from running surface tests from a single machine to capturing your entire user base metrics.

With the flexibility to customize dashboards or alerts and monitor third-party applications integrated with JDE, ProVue can help your CNC admins and support teams reduce their mean time to resolution, thereby providing a better experience to your JD Edwards EnterpriseOne users.

Empowered by Innovation

Birlasoft combines the power of domain, enterprise, and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified CK Birla Group, Birlasoft with its 12,500+ professionals, is committed to continuing the Group's 161 year heritage of building sustainable communities.

contactus@birlasoft.com | birlasoft.com



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